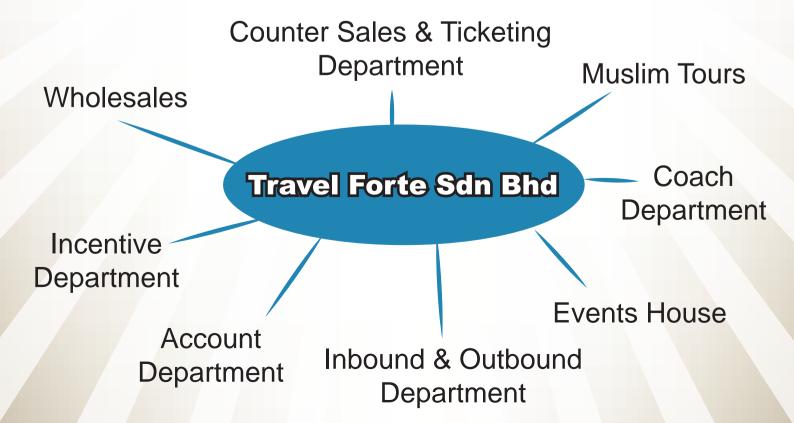


1.0 Company Background

Travel Forte Sdn Bhd was established in 2003 and began its operation in 2004, having now acquired a full set of licensing from the Tourist Development Corporation of Malaysia (TDC), namely the inbound, outbound and ticketing licenses. Located at Taman Connaught, Cheras, Kuala Lumpur, we consider ourselves a boutique tour agency, providing personalized tour programs as well as a wide range of travel services to our valued guests, and specializing in inbound and outbound tours. Our boutique tour packages are aesthetically designed with always one thing in mind – pampering our valued guests for their support over the years and for many years to come. Our team members adhere to the Company Tagline "Orchestrate Your Travel Dreams".

Our Managing Director Mr. Daniel Leow boasts many years of experience in the tour servicing profession. He has had extensive experience as a tour manager leading many company tour campaigns and tour groups in visiting sights around the world. This is all in addition to his profound knowledge of the history, culture, local specialties and scenic spots of numerous countries in the world.

Travel Forte offers a range of other services as well. These include local and overseas air ticket bookings, local and worldwide hotel reservations, business client meetings, company tour campaigns, factory visit arrangements, cars, coaches, limousine services, cruises, travel insurances, visa handling and golf tours or tournaments. Travel Forte also provides express bus services throughout Peninsular Malaysia.



2.0 Our Promises

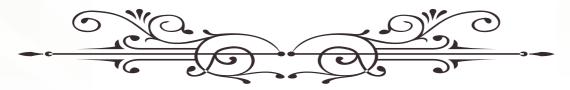
Mission

Travel Forte specializes in FIT (Free Independent Traveler) and MICE (Meetings, Incentives, Conventions and Exhibitions) travels worldwide. We provide high-quality consultancy and customized travel arrangements and packages to our valuable clients. We are also now moving a step further with a new mission to become the foremost inbound and outbound tour provider in Malaysia. Travel Forte seeks connection with MICE organizers as well as service providers such as hotels and tour operators in order to provide clients with activities that meet their desires and budgets.



Vision

To be the leading travel agent in Malaysia recognized for their excellence.



Our Core Value

Integrity

- * Maintaining the highest standards of integrity.
- * Fair dealing as the basis of our business to safeguard customer interests.
- * Providing quality travel experience to our clients at all times.



Involvement

- * Fostering a strong sense of belonging in all clients.
- * Providing a conducive environment for promoting growth and development.
- * Adopting a team-based approach governed by respect and courtesy.
- * Be a responsible member of our community.

Initiative

- * Striving for excellence in everything we do.
- * Always be customer-focused.
- * Be proactive in our approach.
- * Improving, innovating and generating new ideas.



Our Goal

Our goal is to serve our customers professionally and efficiently by fulfilling their needs and requirements satisfactorily both before and throughout their tours and journeys.

"Orchestrate Your Travel Dreams"

3.0 Summary of Company Profile

Year established: 2003

Company no: 663058-U

IATA no: 20-313451

Tourism license no: KPL4264

Approval tourism license:

- 1. Outbound Tours
- 2. Inbound Tours
- 3. Ticketing

Contact Person:

Mr. Daniel Leow

Managing Director (H/P: 012-273 1625) danielleow@travelforte.com.my

Travel Forte Sdn. Bhd.

No.146A, Jalan Cerdas, Taman Connaught, 56000 Cheras, Kuala Lumpur.

: +(6)03-9102 3511

:+(6)03-9102 2522

Email address:

contact@travelforte.com.my

Website: www.travelforte.com.my



4.0 Summary of Company Information

- A member of IATA/BSP, MATTA (Malaysia Association of Tour & Travel Agents) and MCTA (Malaysia Chinese Tourism Association).
- **B**) Appointed agent by:
 - * Royal Dutch Airline
 - * Bangkok Airway
 - * Air Canada
 - * British Airways
 - * Air Asia
 - * China Airline
 - * Cathay Pacific
- * China Southern
- * Japan Airline
- * Qantas Airways * Kuwait Airways
- * Xiamen Airline
- * China Eastern
- * Fire Fly
- * All Nippon Airways
- * MAS
- * KLM
- * TAP Airways **Portugal**
- * Vietnam Airline
 - * Ukraine International **Airline**
- (C) Access to online ABACUS and GALILEO Reservation Systems with specified airlines.
 - * Agency for Star Cruises.
 - * Selling both group (GIT) and individual (FIT) worldwide tour packages.

- * Organizing specialized tour packages, and overseas travels for corporate incentive groups.
- * Experienced outbound tour leaders to serve the market and clients' needs.
- * Worldwide hotel reservation and visa arrangements with consultancy services.
- * Ground handler for leading tour agencies from numerous countries.
- * Provide daily Excursion Tours and Special Interest Tours for tourists from around the world.
- Special arrangements for teambuilding activities, personalized souvenirs and room drops, meeting or conference logistics and co-ordination, event production, spouse programs and special-theme arrangements for all MICE group sizes.

Impressing you with our range of services

We are linked to ABACUS and Galileo - computer reservation systems with access to more than 500 major airlines and 24,000 hotel properties and car rental firms.

1. Worldwide Corporate Ticketing

We offer the most competitive airfare structure with quality and reliable services.

2. Incentive Tours

We provide comprehensive services in planning, organizing and scheduling itineraries for your company's business trips, seminars and conventions. Attendance at trade fairs and sporting events can also be arranged.

Our team of professionals is capable of helping your company plan any annual or incentive trips within your specified budget. They will ensure all details are taken care of to provide you with the most memorable trip. When it comes to planning your company trip, worries should be the last thing on your mind because they are first on ours.

3. Inbound and Outbound Tours

We provide standard inbound and outbound tours with the most competitive tailor-made packages and pricing, and arrange other activities such as golf tours.

4. Exclusively Designed Tours / Special Interest Tours

For the more discerning travelers, we offer special airport meetings and spend-off services, and transfers and sightseeing by private executive limousine or luxury vans. Every detail in your itinerary will be carefully planned, scrutinized and tailor-made to your special needs.

5. Meetings / Seminars / Conventions

We specialize in organizing meetings, seminars and conventions in local or regional venues such as those in the South East Asia region. Your events will be handled meticulously by a team of experienced personnel.

6. Worldwide Hotel Room Reservations / Car Rentals

We can make arrangements for hotel accommodations according to your specific requests. Arrangements can also be made for overseas car rental services.

7. Ancillary Services

We also provide the following travel-related services:-

- I. Airport / Hotel Transfers
- II. In-flight Insurance
- III. Advice and arrangement for visa application
- IV. Reconfirmation and re-routing of travel schedules / arrangements

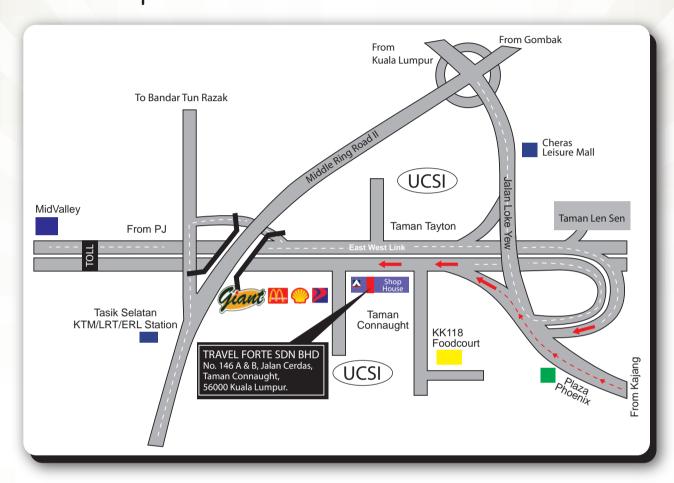
Bearing these objectives in mind, the standard of our boutique tours are assured with:

- Experienced and hospitable tour managers and local guides.
- Clearly displayed itineraries and food menus.
- ✓ Well-designed and -managed tour packages.
- Personalized itinerary and activities to suit your distinct tastes.
- Shopping options catering to your tastes and needs, keeping away from shopping catering for low-budget tour groups.
- Food arrangements offered according to customer tastes (e.g. vegetarian, Halal food, special diet, etc.)

Shop and Dine with Peace of Mind

Relax and enjoy a shopping and dining experience in paradise, courtesy of an innovative quality tour package.

Maps Of Travel Forte Sdn. Bhd.



TRAVEL FORTE SDN. BHD.

(663058-U) (KKKP 4264)

Contact Us

No. 146A, Jalan Cerdas, Taman Connaught, 56000 Cheras, Kuala Lumpur.

Tel : (603) 9102 3511 Fax : (603) 9102 2522

Website: www.travelforte.com.my E-mail : contact@travelforte.com.my

Redang Paradise Resort

REDANG PARADISE RESORT is the only resort in Redang Island with village chalets that showcase traditional Malaysian culture and architecture. It offers travelers a naturally refreshing environment and a quiet and relaxing atmosphere steeped in local culture.

Redang Paradise Resort is situated at the longest beach known as Pasir Panjang. The resort was formerly named Ayu Mayang Resort, and has been operating for 20 years. With a new management, the Redang Paradise Resort now offers tourists an entirely new environment and experience.

At Beach Village, Redang Paradise Resort is located on the pure white sands of the Pasir Panjang Beach, accompanied only by the sounds of waves and the beautiful blue sea. We immerse ourselves in sophisticated luxury, discovering centuries-old traditions whilst lavishing our guests with heartfelt service. Enjoy the romantic vacation of your lifetime surrounded by coconut trees and mesmerized by the shades of beauty of a beautiful tropical beach.

The Resort consists of 13 units of Malaysian Traditional Chalets, a haven of contemporary living surrounded by verdant tropical landscape. Situated only steps from the shoreline, our two-floor Deluxe Chalets feature stylish designs that contrast fresh minimalist interiors with colorful accents, and provide spacious and split-level accommodation enough to house 3-7 travelers, which is perfect for families and friends. The Chalets are equipped with designer amenities and in-room entertainment to ensure your complete comfort during your stay. So sit back on your open terrace and soak up the serenity of the beach, whilst the Resort helps you create the best tropical vacationing experience ever.

Catering to both novice and seasoned divers and snorkelers, our location offers unique opportunities for close encounters with the magnificent underwater life in the sea off Pasir Panjang. Travelers will be charmed by the wild shades of blue abounding at sea and the vibrant colors pulsating from the coral reefs.

Snorkeling expeditions are available in the shallow lagoon surrounding the island resort. Underneath the crystal-clear sea surface, another world awaits your discovery. Live demonstrations take place either out at sea or in the shadow of the coconut trees. So gear up and get ready for the best snorkeling adventure!

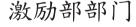


1.0 公司背景

行家旅游私人有限公司成立于2003年,座落于吉隆坡蕉赖康乐花园。从一开始营业到现在都附有"马来西亚旅游发展机构"批准的全套营业执照。我们共拥有3种准营业执照包括有出境旅游执照、入境旅游执照和票务许可证。我们公司相似一家精品代理旅游公司,专提供个性化及多元化的旅游服务给我们敬爱的顾客特别在出境与入境的旅游配套服务。我们的精品旅游只为追求一个承诺——以诚相待,以客为尊。我们公司团队也一直坚持公司的宗旨——"谱写你的旅游梦想",让我们的顾客在旅游当中也有宾至如归的享受,感谢一路以来的支持。

我们的董事总经理廖逸之先生在旅游业服务领域拥有多年的专业经验。他曾踏遍大江南北,对当地的风土人情,美食文化,历史人物及各地的优美胜景非常熟悉了解。他曾也率领过多间公司奖励团到世界各地旅游及考察。

行家旅游私人有限公司也有提供其它服务其中包括国内外机票订购,国内外酒店订房服务、商业会议、公司奖励旅游活动或工厂参观安排、提供租旅游车或豪华轿车服务、游船、旅游保险、签证和高尔夫旅游比赛等。行家旅游私人有限公司也有提供长途快车服务,穿行全马。



出境与入境旅游部门

会记部部门

行家旅游私人有限公司、

—— 批发商部门

租车服务部门

穆斯林旅游配套部门

专柜销售和票务部门

活动策划部门

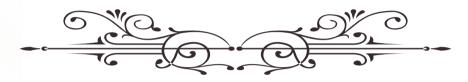
2.0 我们的承诺

使命

行家旅游公司专注于FIT(独立旅行者)和MICE(会议, 奖励旅游,会议及展览)周游世界。我们提供高咨询和定 制旅行安排和配套给我们尊贵的客户。现在我们公司又有 更进一步的新使命,就是在马来西亚成为入境旅游和出境游 组团社首要供应商。行家旅游一直寻求与会展组织发展的机 会以便能提供更多更专业的服务例如酒店和旅游经营者提供一 些优惠和预算的活动或旅游配套给我们敬爱的顾客。

梦想

成为马来西亚旅游领域里卓越的一份子。



核心价值:

廉正

- *保持最高诚信标准
- *公平交易作为我们业务的基础,以保障客户的利益
- * 在何时何地都为我们敬爱的客户提供优质的旅游体验





参与

- * 让客户拥有强烈的归宿感
- *提供有利的环境,促进发展
- *采用以尊重和礼貌管辖的团队方式
- *成为社会负责任的一份子

主动

- * 一切精益求精
- * 以客为尊
- *积极主动
- *改善,创新,产生新的想法

目标

我们的目标是提供专业和有效率的服务给我们敬爱的客户,好让整个旅游行程能够符合及满足客户的需求。

"实现您的旅游梦想"

行家旅游 私人有限公司

No.146A, Jalan Cerdas, Taman Connaught, 56000, Cheras Kuala Lumpur.

电话号码:+(6)03-9102 3511

传真号码:+(6)03-9102 2522

电子邮件地址:

contact@travelforte.com.my

成立年份:2003

公司编号:663058-U

国际航空运输协会编号:20-313451

旅游许可证号:KPL4264

批准的旅游许可证:

- 1. 出境旅游
- 2. 入境旅游
- 3. 票务许可证

联系人:

Mr. Daniel Leow 廖逸之 董事总经理 (H/P: 0122731625) danielleow@travelforte.com.my

网址:www.travelforte.com.my



4.0 公司资料摘要

- (A) IATA / BSP, MATTA协会(马来西亚旅游协会) 和MCTA公会(马来西亚华人旅游业公会)的其中 一位成员。
- (B) 指定航空代理:
 - *马来西亚航空公司
 - *曼谷航空公司
 - *英国航空公司
 - *中国国际航空
 - *中国南方航空
 - *澳洲航空
 - *厦门航空公司
 - *中国东方航空公司
 - *越南航空
 - *乌克兰国际航空公司

- *荷兰皇家航空公司
- *加拿大航空公司
- *亚洲航空
- *国泰航空
- *日本航空
- * 科威特航空公司
- *荷航
- *葡萄牙航空公司
- *飞萤航空
- *全日空航空公司

- * 丽星邮轮代理。
- *销售组包价旅游(GIT)和独立旅行者(FIT)的全球 旅游套餐。
- *组织专门的旅游配套,以及对企业奖励的海外旅游团。
- *全球酒店预订和咨询服务,签证安排。
- *与其它国家的旅行社代理合作及进行地接程序。
- *为来自世界各地的游客提供日常游览旅游 和特殊兴趣 旅游配套。
- *拥有丰富出境领队服务经验亦符合于市场和客户的需
- *专为一些大小的会议,奖励旅游和展览组策划一些活 动如有团队建设活动,个性化的纪念品活动、客房特别 安排、会议的后勤协调、活动策划、配偶方案和一些专 题活动安排等。
- (C) 使用在线预订系统 (Online ABACUS & GALILEO Reservation System) 进行机票预购。

5.0 服务范围

我们都有与超过500个主要航空公司,24,000家酒店物业和汽车租赁公司合作使用在线预订系统(O)nline ABACUS 和 Galileo Reservation System 进行预订。

1. 世界各地的公司票务

V

我们提供最具竞争力的机票结构,优质可靠的服务。

2. 奖励旅游

V

我们公司有提供全面的策划,组织和安排的行程服务如商务旅游,研讨会和一些商业大会。此外,一些展销会活动和体育赛事,也包含在我们的服务范围之内。我们的专业团队能在指定的预算范围 策划一个完美的计划,我们确保所有细节都能顾虑周到,好让您能拥有一个最难忘的旅程。

3. 入境和出境旅游



我们提供标准量身定制且具有竞争力的入境和出境旅游配套和价格。我们还有安排高尔夫之旅等。

4. 专门设计旅游/特殊兴趣旅游



对于要求更高的游客,我们公司也有提供特殊的机场会议,接送服务,和使用私人行政豪华轿车或豪华观光车。在您的行程每一个细节都会被精心策划,审查和定制您的特殊需求。

5. 会议/研讨会/公约



我们专注于举办会议,研讨会和公约在本地或区域场所如在东南亚地区。我们拥有一班认真及附有经验的团队负责进行这些活动。

6. 世界各地的酒店客房预订/租车



我们可以根据您的要求做出的酒店住宿安排,此外我们也有提供海外汽车租赁服务。

7. 配套服务



我们还提供以下旅游相关的服务: -

- I. 机场/酒店接送
- Ⅱ. 飞行保险
- Ⅲ. 建议和安排签证申请
- IV. 重新安排行程计划

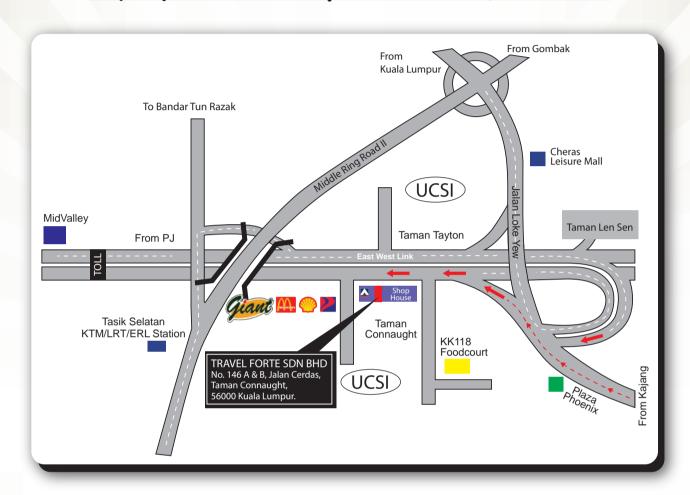
我们的精品旅游标准制定:

- ✔ 经验丰富的领队和导游带领旅游团队。
- ✓ 清楚地列明行程和菜单。
- ✓ 精心的制订高品质的旅游配套。
- ✓ 个性化的规划行程和活动,以满足各客户不同需求。
- ✓ 避免踏足低价团所设的旅游购物商店。
- ✔ 依各客户的饮食习俗提供美味佳肴。(如素食,清真食品,特殊膳食等)

<u>吃喝玩乐倍您心</u>

放松和尽情享受由我们行家旅行社为您精心策划的旅游配套和行程。

行家旅游有限公司地图



TRAVEL FORTE SDN. BHD.

(663058-U) (KKKP 4264)

联络我们吧!

No. 146A, Jalan Cerdas, Taman Connaught, 56000 Cheras, Kuala Lumpur.

Tel : (603) 9102 3511 Fax : (603) 9102 2522

Website: www.travelforte.com.my
E-mail: contact@travelforte.com.my

热准岛天堂废假村

我们行家旅游私人有限公司在著名的热浪岛也拥有一家度假村-热浪岛天堂度假村。热浪岛天堂度假村是热浪岛上唯一一家提供马来传统风味的度假小木屋度假村,好让游客能够回归大自然的拥抱和体验马来西亚文化。

热浪岛天堂度假村是热浪岛度假天堂旗下的度假村,位于嘉楼热浪岛长滩并成立于2013年。 热浪岛度假村拥有13间客房,全是马来传统原木小屋构造并附有不同的主题设计。热浪岛天堂度假村的客房干净整齐,备有空调和热水供应。每间小木屋都有阁楼层,让喜欢新奇的游客可选择在阁楼上安眠,体验不一样的度假乐趣。每间小木屋可容纳3-7名游客,非常适合一家大小或是三五好友前来度假。

热浪岛天堂度假村里也设有很多设备如有接待处、小酒吧馆、贵宾接待室及一间融合了马来西亚式、国际综合式、中式和日式美食的餐厅。度假村的前方海滩隔着一排随风摇曳的椰子树,透过椰影欣赏到更美丽的景色,也为游客提供一个烈日遮阳的天然屏障。热浪岛天堂度假村也拥有潜水中心,让喜欢深潜和浮潜的游客,能够领略热浪岛海底世界的美丽。蔚蓝海洋内五彩缤纷的珊瑚礁和各种各样的海底生物,都让你打开眼界。



